inspired
resource centre & consultancy



Inspired Resource Centre & Consultancy Limited (IRCC)

COMPANY PROFILE 2025

INTRODUCTION

Inspired Resource Centre & Consultancy Limited is one of the leading management consulting firms in Kenya. The firm was established in the year 2008 and incorporated in 2014. The firm provides unrivaled expertise in several areas.

The consultants in the firm are individuals with wide knowledge, skills, experience and expertise in several fields and in different industries. They have great track record in all the areas they have worked and consulted in. The services already offered under the company or directly by individuals from the company are well received and highly rated. The already covered countries are Kenya, Uganda, Tanzania, Rwanda, Burundi, Ethiopia, Nigeria, Ghana, South Sudan, Somalia, and Namibia.

Inspired resource Center & Consultancy Limited believes in quality, efficiency and effectiveness in its trainings, capacity building projects and any assigned project. Our goal in any task is to see the attainment of the set objectives by the client.

We are driven and guided by the value we give to our clients. We believe in “inspiring for change”.

OUR FOOTPRINT



1. Kenya
2. Uganda
3. Tanzania
4. Rwanda
5. Burundi
6. Ethiopia
7. Nigeria
8. Ghana
9. South Sudan
10. Somalia
11. Namibia

AREAS OF EXPERTISE

Inspired resource Centre & consultancy Limited conducts a number of capacity building interventions that include inhouse trainings as well as open trainings. The delivery is done to ensure the set objectives are achieved. The content is customized per client's need and delivered as per the needs and levels of the participants

AREA OF TRAINING

- Customer experience. (CX)
- Effective Sales process & Marketing - Business development
- Business growth through Customer Relationship Management
- Contact Centre/Call Centre set up, management and operations skills
- Training of Trainers (ToT)
- Communication, Report writing & other soft skills.
- Leadership, supervisory skills and Corporate Governance

OTHER SERVICES

- Team Building (Thematic Tailor made facilitation)
- Documentation - policies, procedures, manuals and process flows
- Customer satisfaction Surveys (Mystery shopping)

PAST AND CURRENT ASSIGNMENTS & CLIENT BASE

The company has been engaged in various assignments in Kenya and Africa at large. Below are some of the organizations that Inspired Resource Centre and has partnered with in capacity building.

- Finance sector, Banks and Saccos
- Parastatals
- NGOs
- Insurance Companies
- Education Sector
- Government Insitutions
- Oil and Gas
- Health Sector
- Logistics Sector
- ICT Sector

TAILOR MADE CAPACITY BUILDING PROGRAMS AFTER TRAINING NEEDS ASSESSMENT



Apart from the above listed training interventions, we also deliver tailor made programs after in-depth training needs analysis is conducted.

With the arrangement between Inspired and our clients, we conduct after training impact assessment to evaluate the value derived from the training (ROI). If gaps are identified, different approaches are employed to mitigate these gaps.

THEMATIC TEAM BUILDING AND STRATEGY FACILITATION



OUR PARTNERS/CLIENTS

KCB

KCB Burundi

EQUITY

I&M

NCBA

KINGDOM BANK
A Subsidiary of The Co-operative Bank of Kenya

BANK OF AFRICA
Groupe BMCE BANK

Prime Bank
PUTTING YOU FIRST

Centenary Bank

Ecobank
The Pan African Bank
Tanzania

EXIM BANK
Tanzania

premier bank
Somalia

KWFT
Microfinance

Consolidated Bank
Growing with you

NMB
Close to you

IBSBank
Empowering you

APPLIED PRINCIPLES
CONSULTING

Sanlam

CIC GROUP

olx
Kenya

BTN
BARAN TELECOM NETWORKS

STIMA SACCO
..... towards a prosperous future together

DIMKES SACCO LIMITED
Your faithful financial partner!

octagon
AFRICA
Pension services

branch

PACIFIC PETROLEUM GROUP
Energy, Powering Growth

Trinity nrg

Fort Hotel

ORYX ENERGIES

KENYA REVENUE AUTHORITY

KENYA PORTS AUTHORITY

Meru County
Microfinance Corporation
Growing with you

care

IOM
UN MIGRATION

Childline Kenya

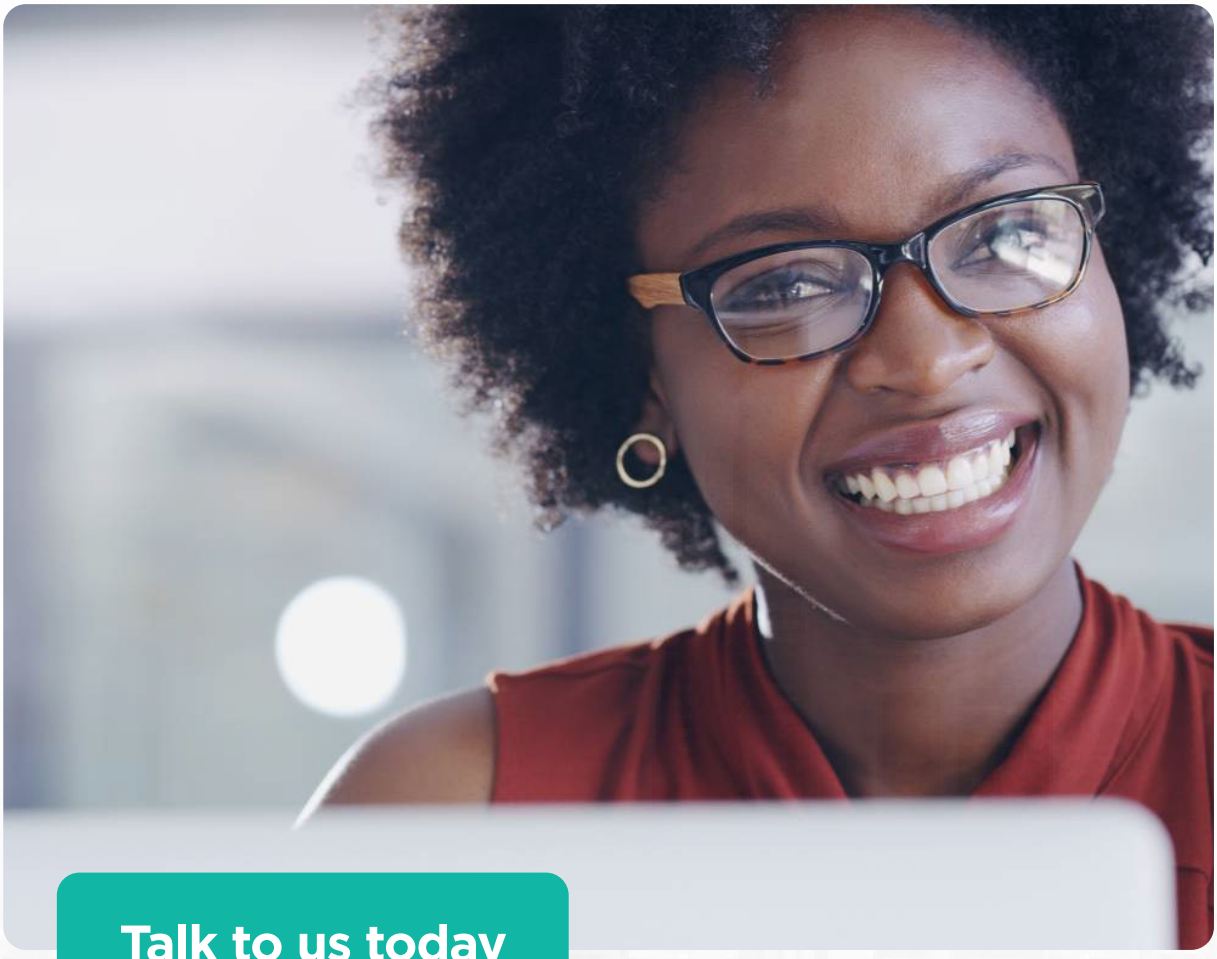
AFRICA ELITE SCHOOLS
EXCELLENCE - OUR IDENTITY

KIDANI MABATI
Boresha Mjengo

Agriculture and Food Authority (AFA)
Our Crops, Our Wealth

The Royalstar Family Hospital
..Your wellbeing is the Priority..

GA Insurance
Kenya



Talk to us today

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